

PROD

PREGNANCY RESOURCES of DORAVILLE, Inc.



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Mission Statement

Pregnancy Resources of Doraville, Inc.

is a Christian pro-life ministry created to empower women and their families at the time of an unplanned pregnancy to make positive and healthy choices related to sexuality and child bearing which are consistent with a reverence and respect for human life.

Office Location:

5935 New Peachtree Rd.
Building B
Doraville, GA 30340

Mailing Address:

P.O. Box 660275
Atlanta, GA 30366-0275

Website:

www.prdoraville.org

Phone: 678-367-3052

Office Hours:

Mon.— Thurs.
10AM to 4 PM

"For I have given you
an example, that you
should do as I have
done to you."

John 13:15 KJV

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Customer Service and Ministry



The words "Customer Service" certainly apply to the business sector; and all of us look for excellence in customer service wherever we shop or do business. Whether at a fast food restaurant or at a retail store we appreciate pleasant, friendly, helpful people who respond to our needs pleasantly and quickly. A kind disposition makes all the difference in how we remember the experience at that business.

At a ministry, "customer service" is even more vital. Here we do not represent a company or even an organization. We represent The Lord. We've heard the phrase that "our lives may be the only Bible some people ever read," and there is some truth to that. Even more true however, is that many receive

their first introduction to true Christianity when they are greeted after walking in our door.

Perhaps they have never been to church and never been around a group of Christians. In today's world, this is more common than ever. Unfortunately, many churches have watered down Christianity to the point that one can sit in a pew for years and never hear of the hope of Jesus Christ.

To us then, customer service is not only important—it is vital. A smile means the world to a nervous client. Friendly conversation is an ice breaker that opens hearts and builds relationships that lead to changed lives. This is why we are always looking for those with a heart for the Lord and a joy that radiates to others. A smile, a kind word, a desire to lift others—these are the characteristics that make the difference in this ministry.

Interesting, isn't it? We often try to make serving quite complicated, when in truth it comes down to loving God, possessing a willing heart and a desire to serve. Is this you? If so, we have a place for you. Give me a call at 678-367-3052 if you are interested. We would love for you to join our family of volunteers, where "customer service" counts for now and eternity.

In His Service, *Deborah*

Volunteer Viewpoint

I have the greatest experiences here at Pregnancy Resources of Doraville. When I first started as a volunteer I was very nervous and anxious about seeing clients and doing everything just right. I have had the greatest guidance and comfort from Mrs. Hayes who is a true treasure to Doraville and those who know her. There is so much information and knowledge to be gained. You absolutely cannot get it all

in one visit, the same goes for understanding what to do and how to do it. I found that coming in at least two times each week and being consistent has given me the zeal and the confidence to take on different daily challenges. Though tasks vary depending on the day and the client, I can say that watching Mrs. Hayes and staying prayerful really helps me better prepare for the busy days.

*Candis Hines,
Client Mentor Volunteer*

PRAISES & PRAYERS

PRAISES

- Hispanic client accepting Jesus Christ as her savior.
- New signs to direct clients to our office
- Expanded counseling space within our office
- Faithful donors and encouragers

PRAYER NEEDS

- For clients to have open hearts to the Gospel message presented by our staff and volunteers
- Boldness for all volunteers when working with clients
- The Board of Directors as they work on the strategic plan for PROD
- For new churches to make volunteer opportunities at PROD known in the congregation
- Upcoming Volunteer Appreciation Luncheon

Through Our Doors

Just imagine yourself in a country where you do not speak the language, your family is not with you, friends have allowed you to live with them temporarily, and you begin gaining weight. You are very tired all the time and struggle to finish daily tasks. You are unusually hungry but when you eat you get sick. At age 15, you are scared to tell anyone your situation.

When you finally do confide in a friend she takes you to her doctor who does among other tests a pregnancy test. The pregnancy test is positive and the dates reveal you should expect the arrival of a baby in late summer—just a couple of months away. Then the unimaginable — some of the other tests come back with results that indicate something is terribly wrong. Further examination suggests to the doctor the presence of uterine cancer!

Such is the situation of one of our current clients. Please pray for her, her baby, and for her client mentor as we strive to make an eternal difference in her life through Jesus Christ.



SPECIAL THANKS FOR YOUR HELP

With any organization there are times that extra help from special friends makes all the difference in the success or failure of an event. Over the past few weeks there are several special friends who have come along to assist PROD with some events by providing funds or meals or other resources. If you know these special individuals, give them a pat on the back for a job well done:

Donna Perry—Life Resources of Georgia

Judith Wilson—Dunwoody Baptist Church

Jeannie Statham—Dunwoody Baptist Church

Robin Whitesides—Dunwoody Baptist Church

Kemper and Melissa Smalley—First Baptist of Atlanta

Jean Murphy—Clairmont Baptist

Robert M. Knight—First Baptist Church of Woodstock



June 17, 2008 was a busy day around the PROD

First Aid Class

offices. Eight women, one father, and several friends of clients came together to learn First Aid for Accidents and Illnesses for infants and toddlers. The day was filled with practical hands-on stations to try the techniques taught by the instructors.

Robin Whitesides and **Ada Lopez** taught the classes in English and Spanish. The subjects covered were everything from burns to spider bites, earaches to rashes, and everything in between.

The group departed with big smiles and conversation of the many things they learned that they did not know before taking the class. They also were given many handouts, first aid reminder booklets from Gwinnett Healthcare and Children's Healthcare of Atlanta, and mini-first aid kits from Target.



The lessons on First Aid were adapted from the *Earn While You Learn* curriculum taught at PROD. These classes lend themselves to being taught in a group format unlike most of the other classes which are taught one-on-one by a volunteer client mentor to a client.